

## Immunizations for Public Health (i4ph) Publications Division

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### Terms & Discounts for Bookstores

**Terms:** Invoices are due and payable 30 days from date of invoice (60 days for preorders). A finance charge of 2% per month will be added to balances over 30 days.

**Discounts:** Discounts to bookstores are independent of quantity.

40% for returnable orders\*  
50% for nonreturnable orders

If balance due is not paid within sixty days of due date, discounts will be forfeited.

**Credit:** Orders over \$50 must be prepaid or send bank and three trade references.

**Shipping:** Books are shipped by USPS Priority Mail or UPS. Shipping is FOB Galveston, TX. Free freight for orders of 10 books or more.

**Shortages** or non-receipt must be reported within 15 days of the ship date.

**Sales shipped to Texas addresses.** Texas dealers must include their resale number with their orders.

**Promotional Materials:** We can provide photographic files for your catalog or Web site. See our pressroom at [www.dovaccinescausetthat.com/pressroom](http://www.dovaccinescausetthat.com/pressroom)

### Return Policy

\*BOOKS ARE RETURNABLE. Books in resalable condition may be returned for credit or refund. Our return period is between **90 days and one year** of the original invoice date. If they are not resalable, please do not return them—they must not be torn, mutilated, scuffed or defaced in any way.

ORIGINAL INVOICE NUMBER AND DATE must be included with your return. If the original invoice information is not included, the credit will be for 40% off the retail price.

Shipments must be returned prepaid to Immunizations for Public Health, 301 University Blvd., Galveston TX 77555-0350.

A credit memo will be issued for acceptable items; please advise if a refund check is preferred. Refund checks are not issued if a customer has a balance owed.